

Newhaven Funerals (North Queensland) Pty Ltd

Information required pursuant to Fair Trading (Funeral Pricing) Regulation 2022
– as at 1 July 2025



Prescribed Funeral Goods & Services

	Cremation (GST inclusive)	Burial (GST inclusive)
Transportation Fee Transport of the deceased prior to burial or cremation* <i>* The above fee:</i> - Includes transport of the deceased from place of death to our funeral home mortuary. - Transfer is made during normal business hours (Monday to Friday between 8am and 4pm) and within 250km of our mortuary. - An additional fee of \$195 (including GST) applies for transfers outside business hours. - Transport outside the 250km will be charged as a disbursement.	\$415	
Mortuary Fee Accommodation of the deceased in our mortuary room Care and preparation of the deceased prior to burial or cremation* <i>* Non-standard preparation will be charged as a disbursement.</i>	\$330 \$780	
Professional Service Fee Arrangement and conduct of a funeral service including the hire of our chapel* <i>* Weekend and public holiday funeral service fees will apply (if applicable).</i> <i>* Any applicable third-party venue hire fees are itemised on the Funeral Service Agreement and will be charged as a disbursement.</i>	\$4,485	
Hire of a refrigeration plate	Not Applicable	
Coffins and Caskets* <i>* Adult size coffin only</i> - Please enquire for children's coffins. - Coffins are standard size, additional cost for oversize coffin.	Prices range from \$1,795 - \$8,000	
Viewing Fee Viewing of the deceased prior to the burial or cremation* <i>* Additional fee of \$210 (including GST) applies for viewings outside business hours.</i>	\$140	
Cremation Fee (at our crematorium)	\$1,895	N/A
Disbursements* <i>* -These are third party charges. Below are our reasonable estimates, which are subject to change.</i> <i>-There may also be additional disbursements that are not mentioned below.</i>		
	Cremation (GST inclusive)	Burial (GST inclusive)
Burial Plot Fees* <i>* Cemetery plots only within local Mackay regional council cemeteries</i>	N/A	\$4653
Cremation Certificates	\$135	N/A
Death Certificate* <i>* Obtained from the Registry of Births, Deaths and Marriages.</i> <i>* Delivery of certificate is via mail direct to family from Registry Office.</i> <i>* Additional fees may apply to death registrations outside QLD.</i>	\$60	

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Disclosures

- Price of the least expensive package is \$3,695 (no service, no attendance **Cremation**).
- Our mortuary and crematorium are located at 218 Harbour Rd, Mackay Harbour QLD 4740.
- Transportation of the deceased to the burial or cremation will be in a suitable vehicle owned by our company.